Rsam Managed Services

A successful GRC program depends on the quality and availability of the team responsible for managing the technology platform and processes. Organizations often have limited staff and time to allocate to these activities. And if a GRC technology platform administrator leaves, it can have significant impact. Consider the time it takes to recruit and train a replacement. During that time, the GRC program can stall and be difficult to restart. All the while the company's risk grows.

To address these challenges, Rsam offers managed services to manage your Rsam platform and solutions. Working as an extension of your team, Rsam can eliminate the need to hire or replace an administrator.

Services include:

1. Administration of Rsam instances
2. Rsam configuration optimization
3. Enhancements to business processes and use cases

Benefits

1. Removes labor constraints that keep you from fully executing security, risk and compliance initiatives

2. Helps assure continuity of your GRC program by reducing disruption due to resource constraints or turnover

3. Continuously accelerates performance of your Rsam platform and solutions

4. Provides quick time-to-value due to expert resources and focused time allocation

5. Enables you to focus internal resources on managing risk, rather than managing a tool

Service descriptions

Service	Description	Subscription
Managed Solutions Level 1	Remote Administrator for Rsam's modules on-premise or cloud-based	6-16 hours per weekly in quarterly increments.
Managed Solutions Level 2	All services in Level 1 plus management of GRC business processes and use cases	16-24 hours weekly in quarterly increments.

These services are available for both Rsam in the Cloud/SaaS environment or Customer on-premise.

About Rsam

Rsam helps organizations meet their security, risk and compliance goals quickly, even as requirements are always changing. Our enterprise software platform uses a relational architecture and captures data in a single, centralized repository. Unlike other systems, we don't hard-wire dependencies based on requirements that were probably outdated before implementation began. Instead, the Rsam platform is built to adapt and puts the user in control. Learn more at rsam.com.