

Exception Management



Compliance demands are increasing and many organizations find themselves with an unmanageable number of exceptions to track and manage. The process can be time intensive and prone to error. Yet there's no way around requirements for maintaining accurate accounts of exceptions, current status, and the relevant details.

Rsam's powerful Exception Management platform can easily replicate and automate existing processes, no matter how intricate. Exception forms are easily accessed by anyone and routed to appropriate individuals for reviews, escalations, approvals and renewals. Even better, you have an impeccable audit trail. Organizations also have historical data at their fingertips that reveals trends like, which exceptions are repeatedly requested and approved and, which functional areas file the most requests. With Rsam, you gain immediate visibility into trends and the big picture.

Users like options. With Rsam, you can choose between pre-defined and custom dashboards and reports. The platform lets you alert participants via email when it's time to engage in the exception process and notify them when exceptions expire.

Features

With Rsam for Policy Exception Management, organizations can:

- Escalate exception requests based on criticality and other factors
- See which types of exceptions are being requested and approved most frequently
- Store your policies centrally, relating exceptions to compliance policies
- Track expirations and notify users via automatic alerts
- Report on exceptions across the enterprise, line of business, severity & type of exception, and other meaningful groupings

About Rsam

Rsam helps organizations meet their security, risk and compliance goals quickly, even as requirements are always changing. Our enterprise software platform uses a relational architecture and captures data in a single, centralized repository. Unlike other systems, we don't hard-wire dependencies based on requirements that were probably outdated before implementation began. Instead, the Rsam platform is built to adapt and puts the user in control. Learn more at rsam.com.